

Streetscene & Transportation Portfolio – Feedback from Policy Development Workshop (March 2015)

Policy on Household Waste collection, Household Recycling Centre operations and Council's bring site service

Suggestion / Challenge / Question	Response / Action
Household Recycling Centres	
Closing of Hope HRC Would prefer 3 days than complete loss of site	This wont deliver level of savings, site footprint is to small to deliver required level of recycling of plus 80%
Agree with the opening times 9 – 5 in the winter Agree with the opening times 9 – 7 in the summer.	Agreed, policy will reflect these opening times
Full agreement with the proposal with a suggestion that opening hours should accommodate working hours.	As above
Suggestion put forward where reducing to part time opening at sites which are fairly close to one another e.g. Flint and Connah's Quay that they open on alternate consecutive days so that residents can travel to either site dependent upon the day of the week.	The footfall survey indicated that residents prefer to use the site Sat to Mon. The footfall levels in the week will not be sufficient to justify it being open.
Leave the number of van permits at 12.	Agreed this will be reflected in the revised policy
Concerns that the van ban will promote fly tipping.	The van permit scheme has been in place since 2005. When introduced there was no increase in fly tipping incidents. Introducing stricter rules will discourage traders who use the sites as free disposal currently.
Agree need to get tougher on the size of trailers. Information required on the trailer size and how this would be manager.	The policy will state that the maximum size trailer that does not require a permit will be 2m x 1.2 (6' x4')
Don't agree with the reduction on the number of van permits as can't see a reason to reduce them.	The number of van permits will be left at 12.
Request that in communications/policy we are clear that the decisions arrived at regarding opening times etc. are based on statistical information	Agreed, future communications will explain reasons for site closure and or reduction in days open.
Concern was expressed about the potential for increased fly tipping around the Flint HRC which had been a problem in the past	Incidents of fly tipping will be monitored. Experience from other LA's is that fly tipping does not increase as the majority of residents are law abiding and will use alternative sites.
Rather than reduce the number of van ban visits why not apply a small charge for it.	There is the potential to apply a charge in the future but by controlling the number of visits lessens the potential of traders using the scheme to tip trade waste.
A permit scheme should be introduced that dictates only Flintshire residents can use Flintshire HRC's.	This has been introduced in some LA's in England but requires a high level of administration. Reducing trade waste input and Increasing recycling performance at the sites is the main priority at this time.
Garden Waste	

Charge for additional bin	
£24 for 2nd bin £20 for 3rd bin	The general view from the workshop was to keep the same level of charge for both 2 nd and 3 rd bins
Agree that a 3rd bin charge should be £24, the same as the 2nd bin charge	As above
It would be wrong to charge for second bin as residents are recycling	The charge for a 2 nd bin is to provide income to subsidise the service
Where people have 3 bins the charges above should be applied regardless of whether only 1 of the 2 extra bins are presented for collection in any given week.	Agree, payment is annual for both 2 nd and 3 rd bins regardless of whether they are presented or not.
There was a question of how the charge would be collected to which the response was people would pay annually by telephone and should they move house then they would take the bin with them	Payment will be collected by phone annually. If a resident moves house then they can take the bin with them but must inform us of the move.
Cessation of service between December and February	
No comments received workshops in support of this.	
Charges for Bowling clubs	
No charge should apply The view was that anything that provides a social benefit should be free	Bowling clubs charge for the use of the facility and the charge for additional bins could be reflected in the charge for using the site.
Why just bowling clubs, there should be a charge across the board for all brown bins collected.	The policy will reflect this and charges will apply to other local organisations
Greenfield bowling club has an agreement with FCC to cut and remove the grass– if bowling clubs are to be charged then will they need to pay for the removal of the grass in the future.	Greenfield Bowling club is cut by FCC as part of the current amenity grass cutting contract.
Argoed bowling club – if charges are to be applied will arrangements be made to collect the grass from the premises rather than the existing arrangement where the bins have to be taken some distance to the kerbside.	All bins will need to be placed at the kerbside of the nearest adopted highway.
Seven day working	
9am start suggested on Sunday.	This would result in the rounds completing between 6pm and 7pm. An 8 am start is more appropriate for a reasonable finish time.
12 noon was suggested with the time from 7am till 12 noon used for other activities such as litter picking etc.	See above, 12 noon will not be appropriate as finish times on a 10 hour working day would result in collections taking place up to 9am at night.
Is a Sunday collection absolutely necessary	Re-ordering of the rounds to cover 7 day working provides savings in Fleet numbers that contribute to the overall savings put forward by Streetscene and Transdportation.
General agreement reached for an 8am start on Sundays with selective areas of collection.	Agreed
No working on Sunday – day of rest	For many people Sunday is a working day. Partial Sunday working delivers savings in Fleet numbers.
Members would like a map of which areas will be included for a Sunday	Once completed those Members whose areas are affected by Sunday collections will be advised.
Bulky Collection Charges	
Charges should cover cost of service	Agreed

<p>Agree should be a basic standard charge across the board for pensioners and benefit claimants.</p>	<p>Revised policy removes the FOC service but has a reduced charge for pensioners and benefit claimants.</p>
<p>It was felt it was not possible to increase charges to an acceptable level and that would cover the cost of the service. If 90% of requests are currently FOC and the subsidy is not removed for pensions and benefit claimants then the charge to cover the cost of the service would be prohibitive</p>	<p>Agreed, see above. A review of the income levels will be undertaken after 6 months to assess the affect of the charging regime.</p>
<p>General agreement was reached that the subsidy should not be removed.</p>	<p>See above</p>
<p>How much less recycling do you expect to receive if Hope is closed.</p>	<p>We expect to see recycling performance improve across all of our remaining sites when the proposals are adopted.</p>
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